



ARIZONA DEPARTMENT OF RACING Policy and Procedure

Subject

PRIVACY POLICY

Policy Number

09-047

Effective Date

10/20/2008

Supersedes: All Department of Racing's prior Privacy Policies and Procedures.

Introduction

Thank you for visiting the Arizona Department of Racing (Department) website and reviewing our Privacy Policy. This policy is included to inform you about the information that could be collected online as a result of visiting the Department's website and not as a result of following a link from our website to any other website. All individual websites of Arizona state agencies are required to contain a privacy policy that describes what information is being obtained online, how that information will be used, and what steps are being taken to ensure the security of customer data. Your right to privacy is of importance to the state of Arizona.

A. Online Customer Service and Alternatives

The Department offers many of the services online that you might otherwise request in person. Our goal is to provide citizens with a convenient and efficient means to interact with our agency. You may choose to use our online services or you may visit our main office or racetrack licensing offices.

B. Collection and Use of Information

Information Collected and Stored Automatically

The Web server that hosts the Department's website automatically gathers certain information about the visit in a standard log file. This information never identifies you personally and consists of only the following items.

1. The Internet domain from which you access the website (for example, "xcompany.com" if you use a private Internet access account, or "yourschool.edu" if you connect from a university's domain);
2. The IP address from which you access the website (an IP address is a number that is automatically assigned to your computer whenever you are surfing the Web); and
3. The date and time of your access.

This information is used to gather statistics about the amount of use the site receives. Again, we do not automatically record information about you as an individual. The Department does not share, sell or otherwise disseminate this information. In some cases the Department may offer customers the option of using “cookies” to facilitate navigation of the website without having to re-enter login information. The cookies only hold the user’s login name and encrypted password. Users may delete their cookies at any time. Cookies will automatically expire after a certain period of inactivity.

Information you provide

Although the Department is able to only accept applications by mail or in person at this time, when the Department collects information online, it will be treated in the same manner as the information collected from an application submitted on a hard copy to the Department. Please know that information you disclose to the agency will generally become a matter of public record pursuant to A. R. S. § 39-121, et seq., which means that the Department may be required to provide certain information in response to a public records request or in response to a warrant, subpoena, or other court order.

Please be assured that your personal information will be held in strict confidence while the Department processes your transaction. The Department will not share, sell or disseminate this information to any outside person or entity, except as required or authorized by law. The Department does not collect information for commercial marketing.

If you have questions or comments regarding how the Department will use the information you submit online, please let us know at ador@azracing.gov. Any comments collected are subject to the protections of this Privacy Policy.

Information Collected from Children

By statute, all state agencies must comply with the Children’s Online Privacy Policy Protection Act of 1998 (“COPPA”), requiring parental consent before collecting any personal information from any individual under the age of 13. View the text of COPPA is available at <http://www.ftc.gov/ogc/coppa1.htm>

C. Security

The Department of Racing uses industry-standard methods to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

D. Other External Links Disclaimer

The Department website contains links to other websites. When you link to another site, you are no longer on the Department’s website and this Privacy Policy no longer applies. Rather, you are subject to the privacy policy of that new site. Links to websites outside of Arizona state government are offered solely for your convenience. The Department is not responsible for and has no control over the policies or content of third-party sites.

E. Privacy Policy Statement Is Subject To Change

This policy may be updated or revised from time to time. Please review this Policy periodically for notice of any substantive changes to the manner in which the information you disclose on this website may be collected, used or disseminated.

F. Contact Information

If you have any questions or comments about the information presented here, please let us know at nidhi.chauhan@azracing.gov. Any comments collected are subject to the protections of this Privacy Policy.

To offer comments about the Department website, or about the Privacy Policy presented on this website, please contact the webmaster:

Email: Nidhi.Chauhan@azracing.gov
Phone: (602) 364-1700
Fax: (602) 364-1703
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Luis A. Marquez, CPM, Director

Date